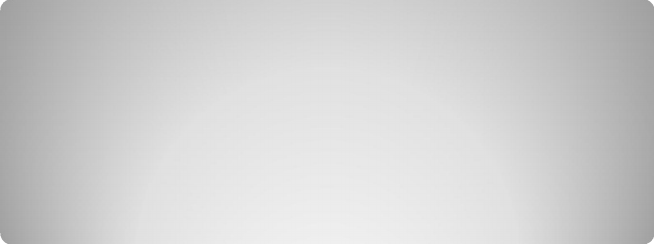
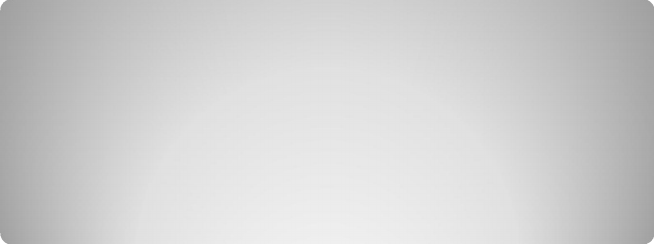


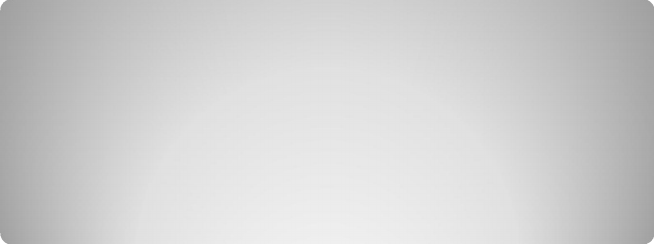
**An e-ticket (electronic ticket) is a paperlesselectronicdocument used for ticketing passengers, particularlyinthecommercial airline industry. The process of obtaininge-tickets is known as E-Ticketing**

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**It’s important to understand what challenges youcanfacein building a stable yet powerful online bookingsystem.**

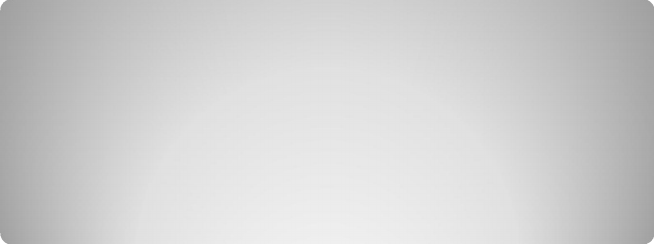
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**Providing direct option for cancelling tickets isresultingintons of booking cancellation requests fromcustomers**

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**Existing Solution : provides the booking cancellationoptiondirectly to customers**

**Our Solution : customers can request the merchant tocanceltheir booking instead directly allowing themtocancel theirticket by themselves.**

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**Customers are complaining in reviewsectionasmostE-ticketing websites are not providing an optiontoraiseissues**

**Existing Solution : No feature is provided Our Solution : Must provide an option to raiseissues**

****

**Team Members**

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